



RETURN POLICY

All product shortages, incorrectly received and/or incorrectly billed items must be called into Century within 24 hours of delivery.

After 24 hours, no credit will be issued and product cannot be returned.

All cigarettes, tobacco, and e-cigarettes must be counted and signed for at the time of delivery. Once the invoice is signed, there are no credits! Under no circumstances will return outdated or damaged cigarettes.

Merchandise that is not guaranteed by the manufacturer is NOT returnable to Century for credit

Merchandise that is returned to Century that is defined as "not returnable" will either be destroyed or returned to the customer (at the discretion of Century). **No credit will be issued.**

The following items are non-returnable after the account has received the delivery, opened or priced the product

Cigarettes and Tobacco Items

- ❖ Philip Morris Brands
- ❖ R.J. Reynolds Brands.
- ❖ Lorillard Brands
- ❖ All Promotional Cigarettes

No tobacco items unless authorized by the manufacturer

Paper Products

- ❖ Partial Cases of Paper Products
- ❖ Trash Bags
- ❖ Cups
- ❖ Lids
- ❖ Partial bundles of bags
- ❖ Opened cases of plastic ware

Proprietary Items

- ❖ Cups
- ❖ Oil

General Merchandise

- ❖ Gloves
- ❖ Condoms
- ❖ Lil Drug
- ❖ Convenience Valet Peg Line
- ❖ Lynx Peg Products
- ❖ Uni Line Lighters
- ❖ Uni's

General Merchandise Cont.

- ❖ Label Guns
- ❖ PSI Tapes and Ribbons
- ❖ Film / Batteries / Cameras

All Health and Beauty Items

All Automotive Products

Seasonal Items

- ❖ Firewood
- ❖ Snow Shovels
- ❖ Ice Scrapers
- ❖ Rock Salt
- ❖ Sports Memorabilia

Displays

- ❖ All displays must be returned complete and in their original box

Food Service

- ❖ All Frozen, Dairy, Deli, and Grocery
- ❖ Gehl's Products
- ❖ Opened cases of coffee
- ❖ Cappuccino
- ❖ Condiments
- ❖ Frozen Drink Mixes
- ❖ Straws, Stirrs, Utensils

Snacks

- ❖ Kraft
- ❖ General Mills
- ❖ 2/\$1 Cookies
- ❖ Grandma's Cookies
- ❖ 7 Day Croissant
- ❖ Nugo Bars
- ❖ Met-Rx
- ❖ Pringles
- ❖ Frito-Lay
- ❖ Snyder's
- ❖ Popcorn
- ❖ Potato Chips
- ❖ All Health and Energy Bars

Candy

- ❖ Novelty Candy and Gum
- ❖ Sathers
- ❖ Premium Candy
- ❖ All melted candy
- ❖ No Partial Shippers
- ❖ Mars & Wrigley must be outdated
- ❖ Full boxes of candy that have been opened

Beverages

- ❖ Partial Cases of Beverages
- ❖ Out Dated Beverages, mixed cases of product